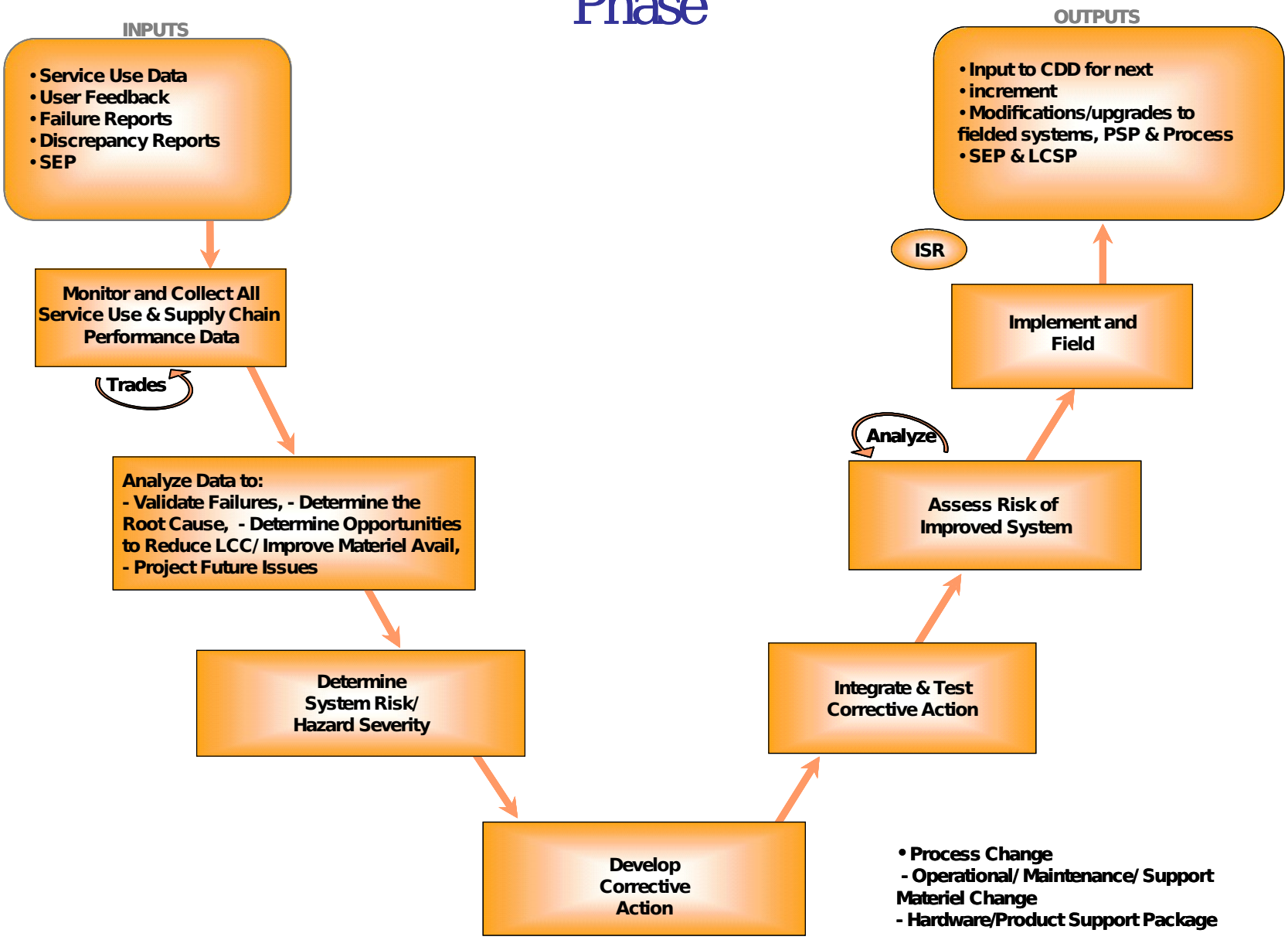
Operations and Support Phase


INPUTS
• Service Use Data
• User Feedback
• Failure Reports
• Discrepancy Reports
• SEP
Monitor and Collect All Service Use & Supply Chain Performance Data
Trades
Analyze Data to:
- Validate Failures, - Determine the Root Cause, - Determine Opportunities to Reduce LCC/ Improve Materiel Avail,
- Project Future Issues
Determine System Risk/ Hazard Severity
Develop Corrective Action
Integrate & Test Corrective Action
Assess Risk of Improved System
Analyze
Implement and Field
ISR
OUTPUTS
• Input to CDD for next
• increment
• Modifications/upgrades to fielded systems, PSP & Process
• SEP & LCSP
• Process Change
- Operational/ Maintenance/ Support
Materiel Change
- Hardware/Product Support Package